

RaininService Pipette Calibration Order Form

800 4 Rainin (800 472 4646) RaininService.com

Step 1 Service Plans and Specifications

| Product Name | Standard | Advanced | Accredited ISO 17025* | Accredited+ ISO 8655 and ISO 17025* |
|---|----------|----------|-----------------------|-------------------------------------|
| As-found Calibration (volumes x weighings) | n/a | 2 x 4 | 3 x 4 | 3 x 10 |
| As-returned Calibration (volumes x weighings) | 2 x 4 | 2 x 4 | 3 x 10 | 3 x 10 |

| Pipette Type | QTY | 17800031 | 17800040 | 17800048 | 30829339 |
|-------------------|-----|--------------------------|--------------------------|--------------------------|--------------------------|
| Single channel | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 channels (all) | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12 channels (all) | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

| Specifications | As Found | As Returned |
|----------------|--------------------------|--------------------------|
| ISO 8655 | <input type="checkbox"/> | <input type="checkbox"/> |
| Manufacturer | <input type="checkbox"/> | <input type="checkbox"/> |
| Custom** | <input type="checkbox"/> | <input type="checkbox"/> |

*Includes Measurement Uncertainty, which is not Included in PASS/FAIL determination.
**Must be supplied with each order and may not exceed the capability of the pipette.

Step 2 Service Interval

Annual 6 Months 3 Months Other _____

Step 3 Optional Services (Additional fees apply)

- DNA and RNase-off decontamination – single channel (17800171)
 DNA and RNase-off decontamination – multichannel (17800401)
 ISO 17025 Certificate 24 hour rush service

Step 4 Decontamination Policy

If your organization maintains a current master service agreement with Mettler-Toledo Rainin, LLC and an acceptable decontamination process is specified within such agreement, no signature is required on this form for certification of decontamination.

I certify that my pipettes are free of biological, chemical and radiological contaminants.

Signed _____ Date _____

Credit card information will be destroyed after processing.

Step 5 Payment Method

Visa Amex MasterCard Purchase Order (please attach)

Credit Card or PO No. _____

| | |
|--|----------------------------------|
| Credit Card Expiration Month: _____ Year: _____ | Your Reference Number (optional) |
| Rainin Use Only | Promo Code/Voucher No. |

Step 6 Billing

Company _____
 Cardholder Name _____
 Address 1 _____
 Address 2 _____
 Address 3 _____
 City, State, ZIP _____
 Quote No. _____

For current pricing, visit www.mt.com/RaininServicePricing

I need an estimate if additional parts/repairs are needed.

Note: We will gladly design a custom plan to meet your unique needs.
 For complete Terms & Conditions, visit www.mt.com/CaITC

Orders without payment information will not be processed.

Step 7 Shipping

Contact Name _____
 Phone Number _____
 Email _____

Shipping address same as Billing address

Organization _____
 Address 1 _____
 Address 2 _____
 Address 3 _____
 City, State, ZIP _____

By submitting this service request I agree to the METTLER TOLEDO standard Terms and Conditions of Sale, which can be accessed of www.mt.com/legal and are incorporated herein by reference. If your organization maintains a current master service agreement with Mettler-Toledo, LLC, the Terms and Conditions of that master agreement will supersede the standard terms and Conditions of Sale as described above and referenced within this pipette calibration order form.

Step 8 Service Centers

7500 Edgewater Drive, Oakland, CA 94621
 150 Wells Avenue, Newton, MA 02459
 5955 Mira Mesa Boulevard, Suite A, San Diego, CA 92121
 200 Rittenhouse Circle East, Unit 2, Bristol, PA 19007

Standard Turnaround

1-25 single channels is 48 hours (in house)
 26+ single/multi-channels is 72 hours (in house)

Special Instructions:

RaininService

Convenient Mail-in Calibration Service

Rainin makes it easy to get fast reliable service and calibration, guaranteed!

- Quick turnaround, with four ISO 17025 accredited service labs across North America
- We service all brands of pipettes – most with manufacturers’ original parts (Rainin®, Eppendorf®, Gilson®, Integra®, Thermo Fisher®, Sartorius®)
- We service all pipettes – single channels, multichannels and all Rainin benchtop pipettors
- Free inbound shipping
 - 4 or more, request our free return kit
 - 3 or less, pack them yourself and print a free shipping label at mt.com/RaininServiceLabels

Service Plans

All plans include:

- Full preventive maintenance (PM) with seal replacement or restoration
- Liquid leak test on all nozzles
- Adjustment to manufacturer’s tolerances
- Calibration certificate with detailed results
- Calibration label

| | Standard Plan | Advanced Plan | Accredited Plan | Accredited+ Plan |
|--------------------------------|---|---|---|--|
| | Labs with basic service needs Perfect for Academic R&D Research Labs | When prior performance matters Pharma Biotech Clinical Research Labs | For complete ISO 17025 documentation GLP/GMP, Regulated Labs | ISO 8655 and 17025 compliance GLP/GMP, Regulated Labs |
| As Found | N/A | 4 Test weighings @ 10, 100 % | 4 Test weighings @ 10, 50, 100 % | 10 Test weighings @ 10, 50, 100 % |
| As Returned | 4 Test weighings @ 10, 100 % | 4 Test weighings @ 10, 100 % | 10 Test weighings @ 10, 50, 100 % | 10 Test weighings @ 10, 50, 100 % |
| Preventive Maintenance | Yes | Yes | Yes | Yes |
| Calibration Certificate | Non-accredited | Non-accredited | Accredited | Accredited |
| Compliance | ISO 8655-7 Annex A | ISO 8655-7 Annex A | ISO 8655-7:2022 | ISO 8655-6:2022 |