

Retail Solutions

2025



Counter Scales
Self-Service Scales
Checkout Scales
Wrapping Machines
Weigh Price Labeling Scales
Asset Management Software
Services



Designed to Scale

Weighing Solutions for the Modern Grocer

METTLER TOLEDO

Designed to Innovate

Your Partner in Fresh Food Management

METTLER TOLEDO Retail provides comprehensive fresh goods weighing solutions, built to integrate seamlessly, so Retailers are more productive, more efficient, and improve their customers' experience.



Backroom

METTLER TOLEDO weighing, wrapping and labeling solutions are powerful, durable and improve productivity. Fast wrapping and weighing processes optimize backroom efficiency and enable personnel to dedicate more time to helping customers.

Service Counter

METTLER TOLEDO counter scales are the ideal platform for sales-boosting, networked applications – from price and item maintenance to product information and cross-promotions for customers.

Fresh Produce

METTLER TOLEDO self-service scales – with applications for displaying cross-selling promotions and consumer information – shorten checkout wait times and improve the customer experience.

Bakery

METTLER TOLEDO weighing and labeling solutions support high-volume requirements in bakery departments. Speed through price-by-count and price-by-weight goods with high-resolution labels that improve product presentation.

Checkout

Whether for grocery or specialty shop applications, METTLER TOLEDO checkout solutions boost efficiency and minimize wait time with speed and accurate weighing. Compact designs increase counter space for sale-by-weight applications.

Software

METTLER TOLEDO's integrated software solutions ensure complete visibility across your enterprise. With real-time data at your fingertips, you can streamline processes and make immediate business decisions to boost profitability.

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FreshBase

Fast. Reliable. Easy-to-Use.

FreshBase offers easy-to-use functionality that keeps your fresh food weighing applications running efficiently. Its robust housing and innovative design can withstand the rigors of daily use, while its user interface requires less time spent on training. Increase the productivity of your fresh departments with FreshBase.

Innovation Through Simplicity

Grocery retailers can be assured of dependable performance from their FreshBase scales. The robust design and high-quality components offer maximum operational uptime and an extended life cycle, even under heavy daily use.



Enhanced Productivity



FreshBase offers operators an intuitive user interface that reduces training times, enhances staff productivity, and eases workflows. Focus more attention on customers with simplified weighing processes enabled by the fully-featured efficiency of FreshBase.

Maximum Durability



Designed to withstand daily usage in busy departments, FreshBase's robust design with aluminum die-cast housing and groove-free exterior was built with a focus on ergonomics, hygiene and durability. Highly resistant to the rigors of heavy operator use, FreshBase supports operations through maximized uptime.

Innovative Software



FreshBase delivers enhanced integration by supporting communication with existing corporate applications through browser-based and web services technologies. Its FreshPro software provides ease of maintenance by enabling increased self-diagnostics for in-store or remote servicing.

Reliable and Easy-to-Use

Intuitive functionality with an excellent return on investment: FreshBase scales are designed for grocery retailers who need reliable and robust solutions with a low total cost of ownership.

Product Benefits

- High-quality components
- Touchscreen convenience
- Rapid ticket roll replacement
- Proven scale software
- Simple integration into existing operations
- Easy service and maintenance
- Can be administered using the METTLER TOLEDO RetailSuite

www.mt.com/retail-freshbase

FreshBase

Innovation Through Simplicity

FreshBase scales offer easy-to-use functionality that keep your fresh food weighing applications running efficiently. Its robust housing and innovative design can withstand daily usage, while an intuitive user interface requires less training time.

FreshBase



Model Details	<ul style="list-style-type: none"> • Excellent ergonomics – adjustable touchscreen display • Bright customer display – visual sales promotion in compact format • User-friendly operation • Simple integration into existing processes and applications
Operator Display	12.1-inch (26.1 cm) capacitive touch widescreen with luminous and high-contrast LED-backlit technology; Screen resolution: 1280 x 800 pixels; Continuous tilt angle adjustments (stepless)
Printer	3-inch label printer <ul style="list-style-type: none"> • Printing speed: up to 125 mm/s • Print resolution: 8 dots/mm Optional external printer
Remote Maintenance	RetailSuite Software (MTRS)

Intuitive User Interface

- User-friendly for both new employees and experienced operators
- Less time required to train operators means more time for customers
- Simplified operation through a familiar GUI that reduces navigational clicks and leverages smartphone-like gestures

Large Customer Display

- Adjustable 7" widescreen customer display enhances visibility of weight and price information
- Enables in-store marketing of digital content and cross promotions directly in the customer's line of sight



Best-in-class Operator Display

- Adjustable, anti-glare 12.1" widescreen touchscreen operator display
- Engineered for maximum efficiency and intuitive usability

Outstanding Serviceability

- Equipment servicing is simplified with accessibility to internal components from top of device
- Remote software service capability supports service and maintenance

Rapid Label Change

- Improved productivity with fast and easy label roll changes
- Design upgrade enables durable performance and fast, quality printing



FreshBase – Powered by FreshPro Software

- Simple integration into existing processes and applications
- Dynamic screen layout with advanced GUI
- Enhanced graphics and content management
- New workflows supported (multi-ticket items, incoming orders)

► www.mt.com/retail-freshbase

FreshWay

Versatile. Seamless. Quality.

METTLER TOLEDO's FreshWay Line of scales blend innovation and durability to meet the demands of the busiest grocery retailers. FreshWay combines award-winning design and open PC technology with perfect weighing and operating convenience at the Point-of-Sale.

Designed for Integration

Thanks to standard interfaces and open PC-based technology, FreshWay scales enable retailers to deeply integrate high-performance METTLER TOLEDO weighing technology in their business processes and ERP systems.



Innovative Design



With a contemporary yet timeless design, FreshWay scales create a modern and fresh shopping ambiance. Recipient of the Red Dot: Best of the Best Award, the slender silhouette avoids obstructing the line of sight between operator and customer.

Boost Sales



FreshWay scales include a powerful processor and large, bright customer screen to provide the perfect platform for advertising and cross-selling promotions right at the point of decision.

Robust



FreshWay scales have a durable housing to support years of worry-free use. They have a non-stick surface that repels dirt, smooth adjustable support feet and a lack of gaps and edges for ultimate hygiene and food safety compliance.

Secure and Versatile

Retailers experience an easy transition to the FreshWay Line: all scales in the line can be used in a mixed environment with METTLER TOLEDO networked scales. Its FreshPro software platform ensures high-quality performance with reliability, system stability, and ultimate security.

Product Benefits

- Designed to support both counter and self-service applications
- Open PC interfaces and high-end components
- Easy and seamless integration into goods management
- Flexible adjustment to the individual weighing application
- Full-feature, reliable scale software
- Easy migration
- Can be administered using the METTLER TOLEDO RetailSuite

www.mt.com/retail-fresh

FreshWay

For Bottom Line Results

FreshWay scales are the ideal choice for retailers looking to optimize their weighing environment with a combination of form and function.

	FreshWay C	FreshWay T	FreshWay V
Model Details	<ul style="list-style-type: none"> • Compact design for flexibility at the counter • Large operator display for ease of use • Increased accuracy reduces shrink 	<ul style="list-style-type: none"> • Large customer display optimizes digital sales promotions • PLU-triggered cross-promotion displays to increase sales • Seamless integration into goods management for efficient process control 	<ul style="list-style-type: none"> • Modular design for the ultimate flexibility. Optimize sales and service at your counters and checkouts with its individual, freely positionable components.
Operator Display	15.6" (39.6 cm) capacitive TFT touchscreen with LED backlight display Screen resolution: 1366 x 768 pixels; Vertically adjustable tilt angle Optional 12.1" (30.7 cm) capacitive TFT touchscreen with LED backlight display Screen resolution: 1024 x 768 pixels; Vertically adjustable tilt angle		
Customer Display	Optional 7" (17.8 cm) capacitive TFT touchscreen with LED backlight display Screen resolution: 1024 x 768 pixels	Optional 15.6" (39.6 cm; 1366 x 768 pixels resolution) or 12.1" (30.7 cm; 1024 x 768 pixels resolution) capacitive TFT touchscreen with LED backlight displays; Vertically adjustable tilt angle	
Printer	Print width: 3.15" (80 mm) Max paper width: 3.3" (85 mm) Printing speed: up to 6"/second Print resolution: 8 dots/mm 3" linerless printer	Print width: 2.83" (72 mm) Max paper width: 3.3" (85 mm) Printing speed: up to 6"/second Print resolution: 8 dots/mm 3" linerless printer	Print width: 2.2" (56 mm) Max paper width: 2.4" (62 mm) Printing speed: up to 6"/second Print resolution: 8 dots/mm 3" linerless printer
Remote Maintenance	RetailSuite Software (MTRS)		

Ergonomic Touchscreen Operation

- 15.6-inch capacitive touchscreen display for improved visibility and operation
- Flexible Scale Display System (FSDS) allows operators to adjust the vertical tilt angle 40–90 degrees

Hygienic Design

- Housing is free of gaps and edges that could harbor grime
- Easily remove the stainless-steel weighing plate for cleaning
- Nonstick housing prevents stray labels from sticking to the scale, especially useful in self-service departments

Rapid Roll Changes

- Improved productivity with fast and easy label roll changes
- Drop-in mechanism is accessible from above and opens at the front
- 3-inch linerless printer includes durable paper cutter

Maintenance-Free Cooling

- Fanless design dispels heat via the housing, reducing energy consumption, maintenance, and air turbulence
- No ventilation slots means less accumulation of dirt and germs

Secure Connections

- Integrated WLAN antenna facilitates network connectivity without cables
- All connections are protected against damage and accidental removal



FreshWay Line – Powered by FreshPro Software

- Simple integration into existing processes and applications
- Dynamic screen layout with advanced GUI
- Enhanced graphics and content management
- New workflows supported (multi-ticket items, incoming orders)

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Ariva

Fast. Precise. Durable

Ariva checkout scales allow food retailers to offer optimized service in both traditional checkout areas and at individual checkouts. Customers benefit from fast weighing and operating processes, while also ensuring high operating convenience for employees.

Compact Footprint

The right solution for every checkout: the Ariva Line includes scales with a minimal footprint in order to maximize counter space - benefiting both operators and customers. The smallest counter scale in its class, the Ariva-S-Mini provides the same features as the larger Ariva-S model in a much more compact design.



Outstanding Speed



With their superior transaction speed, Ariva checkout scales ensure that grocery retailers can provide optimum customer service by combining fast weighing processes with ergonomic convenience for cashiers.

Extremely Durable



Featuring resilient, easy-to-clean surfaces. All scales in the Ariva Line are designed for continuous high use across their entire service life.

Fine Weight Resolution



Ariva scales have dual-interval support for high-precision weighing results. The automatic switching is based on the weight of the item. This ensures that retailers are complying with legal requirements at all times while also minimizing missed profits due to tare losses.

Easy Integration

Ariva checkout scales support a wide variety of bi-optic and horizontal scanners from leading manufacturers. They are compatible with numerous checkout applications including third-party Point-of-Sale solutions that require access to scale data. The USB interface and power supply via the scanner make it easy to connect to the checkout.

Product Benefits

- Fast weighing at checkouts
- Seamless model range
- Easy integration and commissioning
- Standard software across the entire scale line
- Durable design for high usage
- Dual-interval technology for higher weight resolution for light products
- Save costs with power-saving technology

www.mt.com/retail-ariva

Ariva


Streamlined Service at Checkout


The checkout lane at any grocery store requires performance, speed, and reliability from its equipment. METTLER TOLEDO checkout scales are fast, easy to install, and compatible with most Point-of-Sale systems and scanners.




Smooth Sailing at the Checkout
Find out more about the models in the Ariva Line and download the Ariva Checkout Line brochure:

www.mt.com/retail-ariva-bro

Ariva-H	
Dual-interval scale for integration of horizontal scanners.	
	
Model Details	<ul style="list-style-type: none"> • Flatter checkout area • For checkouts with limited space or special design requirements • Ideal for checkouts at delicatessens, self-service checkouts in supermarkets, as well as service counters with a cash register connection
Capacity	30 lb (15 kg)
Single Interval	30 x 0.01 lb (15 x 0.005 kg)
Dual Interval	15 x 0.005 lb / 30 x 0.01 lb (6 x 0.002 kg / 15 x 0.005 kg)
Weighing Platform Dimensions	13.5 x 11.1 in. (342 x 282 mm)
Supported scanners	Datalogic MAGELLAN™ 2300HS / 3300 HSI NCR RealScan™ 84 Zebra Technologies LS7808
Min Load	0.2 lb

Ariva-S	
Dual-interval scale for checkouts without scanners.	
	
<ul style="list-style-type: none"> • Fast price-computing weighing at the Point-of-Sale • Ideal for specialist stores, company canteens, cafeterias, self-service restaurants, food trucks, small grocery stores and market stalls, salad and snack bars in supermarkets, and as control scales in fresh food departments 	
15 lb (6 kg)	30 lb (15 kg)
15 x 0.005 lb (N/A)	30 x 0.01 lb (15 x 0.005 kg)
6 x 0.002 lb / 15 x 0.005 lb (3 x 0.001 kg / 6 x 0.002 kg)	15 x 0.005 lb / 30 x 0.01 lb (6 x 0.002 kg / 15 x 0.005 kg)
11 x 12.45 in. (280 x 316 mm)	
N/A	
0.2 lb	

Ariva-S-Mini	
Dual-interval scale for checkouts without scanners.	
	
<ul style="list-style-type: none"> • Minimum space requirement – the smallest checkout scale in its performance class • Similar to Ariva-S, it is ideal for lighter, expensive products thanks to its particularly fine weight resolution 	
15 lb (6 kg)	30 lb (15 kg)
15 x 0.005 lb (N/A)	30 x 0.01 lb (15 x 0.005 kg)
6 x 0.002 lb / 15 x 0.005 lb (3 x 0.001 kg / 6 x 0.002 kg)	15 x 0.005 lb / 30 x 0.01 lb (6 x 0.002 kg / 15 x 0.005 kg)
6.3 x 7.875 in. (160 x 200 mm)	
N/A	
0.1 lb	

www.mt.com/retail-ariva

Backroom Solutions

Efficiency. Durability. Profitability

METTLER TOLEDO provides a range of solutions to suit your specific backroom needs. From weighing, wrapping, and labeling to accessories, we have your operation requirements covered. METTLER TOLEDO backroom equipment is designed for durability, efficiency in production processes and low total cost of ownership.

Proactive Service and Maintenance Plans
 Every purchase of a new wrapper or weigh price labeler includes a proactive comprehensive service and maintenance plan. Fixed service dates during planned downtimes ensure operational readiness, minimize the risk of unscheduled downtimes, and ensure a long service life of your equipment.



Robust Design



METTLER TOLEDO weighing, wrapping, and labeling equipment is built to last, providing the accuracy and rugged construction you need for years of worry-free use.

Improved Packaging



Automatic, semi-automatic, and manual wrapping equipment help seal and label products with higher precision and improved packaging quality. A range of equipment supports your operation according to volume needs.

Low Total Costs of Ownership



Whether offering low film consumption, fast roll replacement, or intuitive operation without time-consuming training – our weighing, wrapping, and labeling devices deliver value while minimizing total costs of ownership.

Compact and Low Maintenance

Space is valuable in retail backrooms. By designing equipment with footprint in mind, METTLER TOLEDO wrappers and weigh price labelers are some of the most compact devices in their class. These devices simplify and accelerate daily cleaning activities, which helps ensure food safety and constant compliance with high hygiene standards.

Product Benefits

- Improved packaging quality
- Increased throughput rate
- Durable construction
- Intuitive operation
- Easy service and maintenance
- Low total costs of ownership

www.mt.com/retail-backroom

Wrapping

Optimize Your Backroom

Whether you're processing more than a thousand packages per hour or a few dozen per day, METTLER TOLEDO's weigh, wrap and label solutions give retailers the flexibility to address any volume needs. Ensure maximum profitability and critical backup throughout the business cycle with the right equipment for your operation.



Certified Film CF-20

METTLER TOLEDO recommends exclusively using food film CF-20, which has been specially certified for use with the 880 Auto Wrapper. The three-ply stretch film gives users the best packaging results while minimizing risk of disruption to the operation.

Film structure	Polyolefin (PP), lined with ethylene vinyl acetate (EVA) on both sides
Film thickness	10.5 µm, tolerance value ±1.0
Film density	9.73 g/m ² , 102 m ² /kg
Roll length	1,200 m
Roll diameter	155 mm

	Automatic	
	880 Automatic Wrapper	870 Automatic Wrapper
		
Model Details	<ul style="list-style-type: none"> Optimized automatic weighing, wrapping, and labeling system Small footprint saves space Intuitive operation Hygienic and easy to clean Improved productivity and packaging quality 	<ul style="list-style-type: none"> Fast, robust automatic weighing, wrapping, and labeling system Boosts production speeds User-friendly interface Reliable, durable design High-definition printer for custom text and logos
Weighing	Automatic	Automatic
Wrapping	Automatic	Automatic
Labeling	Automatic	Automatic
Speed	35 packs per minute	28 packs per minute

	Semi-Automatic	Manual	
	865 Semi-Automatic Wrapper	750 Semi-Automatic Wrapper	Step-Saver Hand Wrapping Station
			
	<ul style="list-style-type: none"> Automatic weighing and wrapping system Effectively supports medium-volume backroom production Flawless packaging quality Flexibility and economy of manual labeling 	<ul style="list-style-type: none"> Automatic weighing and labeling system Effectively supports medium-volume backroom production Automatic label application for repeatable, accurate label placement on all packages 	<ul style="list-style-type: none"> Manual weigh-wrap station with different controller options available Ergonomic design Supports operator efficiency and improved productivity Stainless steel construction offers durability and enhanced food safety
	Automatic	Automatic	Manual
	Automatic	Manual	Manual
	Manual	Automatic	Manual
	25 packs per minute	14-22 packs per minute	Manual

www.mt.com/retail-backroom

Printers, Controllers and Accessories Backroom to Bakery

METTLER TOLEDO controllers are the ideal choice for grocery retailers who want to equip the meat backroom or bakery with a powerful device for priced-by-weight or by-count prepacked items.

Accessories for 880 Auto Wrapper

Description
Stainless Steel Cart
Roto Cart
5' Accumulation Table – for 880 Auto Wrapper
3' Accumulation Table – for 880 Auto Wrapper
Label Rack, 1 Tier – for Accumulation Tables
Label Rack, 2 Tier – for Accumulation Tables
Label Rack, 3 Tier – for Accumulation Tables
Infeed Scale Platter – blue tray for 880 Auto Wrapper



Roto Cart



Stainless Steel Cart

Accessories for 750 Semi-Automatic Wrapper

Description
Stainless Steel Cart
Roto Cart

840 Manual Label Printer



FreshBase Controller



Model Details	<ul style="list-style-type: none"> Manual weigh price label printer designed to enhance backrooms with a hand wrap station Achieves high operational uptime to support even heavy volumes Easy-to-use interface High-performance printer with fewer label roll changes needed 	<ul style="list-style-type: none"> Intuitive user interface simplifies processes and enhances productivity Best-in-class operator display is engineered for maximum efficiency Robust design maximizes uptime Future-proof software offers ease of maintenance with self-diagnostics accessible for in-store or remote servicing
Printing	Direct thermal print head	3 in. label printer, optional external printer
Printing Speed	4 in/sec	5 in/sec
Display	10.4" color LCD touchscreen	12.1" LED-backlit capacitive touchscreen

FreshKiosk



<ul style="list-style-type: none"> Versatility for ticket printing and customer kiosk applications Solution to an array of grocery retail needs without a weighing platform, including: bakery cake ordering, floral bouquet ticket printing, deli queuing, and backroom prepackaging solutions
Options for 2 in. ticket, label, and linerless and 3 in. label and linerless; Dual printer capability
5.9 in/sec
12.1" or 15.6" LED-backlit capacitive touchscreen; Optional customer display

► www.mt.com/retail-weighpricelabel

METTLER TOLEDO RetailSuite

Intuitive. Flexible. Versatile.

The METTLER TOLEDO RetailSuite software solution gives retailers the security of flexible scale management across the entire lifecycle of the devices. The modular software suite ensures seamless connection of scale infrastructure to goods management and streamlines the distribution, maintenance, and updating of data.

Efficient scale management

RetailSuite enables software updates, adjustments to key assignments in the touchscreen layout, new label requirements, and updating offers and campaigns advertised on the customer screens with just a few mouse clicks – perfectly aligned to the store, branch, and workplace.



Central Data Distribution



The RetailSuite eliminates expensive, time-consuming duplication of work in master data maintenance. The software reliably exchanges data between the ERP system and the scales and wrapping machines in the branches.

Easy to Operate



The RetailSuite manages the scales across the departments in a single software suite. Whether marketing, IT helpdesk, or category management, the functionality and user interface of every module are aligned to the user's everyday requirements.

Low Total Costs of Ownership



The RetailSuite increases device availability and minimizes downtimes caused by software maintenance. Central software distribution and powerful remote maintenance options give food retailers considerable time and cost benefits.

Quick and Versatile

The DistributionServer is the centerpiece of the software suite. The module ensures rapid branch network integration and commissioning of newly installed scales, as well as rapid provision of application and configuration changes in the existing network. An integrated scheduler enables precise scheduling of all activities.

Product Benefits

- Flexible scale management
- High stability and availability
- Minimum costs when installing additional devices
- Consistent transparency and data homogeneity
- Rapid distribution of new functions and updates (e.g. presets, label layouts)
- Fast remote maintenance to assist with troubleshooting disruptions

www.mt.com/retail-suite

StoreServer Pack

Unified Data Communication

StoreServer Pack acts as a virtual single point of contact with centralized data sources that manages the inputs and outputs for item, configuration and content management data for the different types and generations of METTLER TOLEDO hardware found in a store. It provides local data distribution for MT RetailSuite, and enhances remote scale and asset management processes.

Simplify IT Operations

StoreServer Pack can run on your existing standard hardware, OS and virtual machine platforms, simplifying IT management efforts. Eliminate the need to purchase additional hardware. This allows operations to maintain and simplify the entire data distribution process.



Streamline Processes



StoreServer Pack provides integration capabilities for strategic corporate applications with item, production and digital content. The option to run certain modules on METTLER TOLEDO networked devices eliminates the need for additional endpoints, simplifying communication and data distribution.

Enhance Security



Enjoy peace-of-mind knowing that your operations are robust and protected through secure software connections between a single up-to-date information source and all METTLER TOLEDO devices simultaneously. StoreServer Pack is an integrative component that can also complement a larger cloud-based enterprise solution.

Assure Compliance



Retailers are responsible for maintaining regulatory and strategic data compliance on every device within their enterprise. Ensure that your METTLER TOLEDO devices have the latest information to comply with the current labeling regulations. StoreServer Pack provides uniform access to information across all types and generations of networked devices.

Single Data Source

StoreServer Pack is a collection of modules within the METTLER TOLEDO Software Solutions Framework, which streamlines all data directed to and collected from your network scales across multiple generations through a single managed solution.

Product Benefits

- Centralizes data management through a single point of contact
- Supports remote scale and asset management processes
- Improves the monitoring and analysis of item, configuration, and content management data
- Ensures compliance and security with uniform access to data across all networked devices

► www.mt.com/retail-ssp

Real-Time Transaction Feed (RTTF)

Increase Visibility and Profitability

Real-Time Transaction Feed (RTTF) is a software solution that communicates production data directly from your METTLER TOLEDO networked scales to your existing production management and related store management systems.

Optimize Production Planning

Determining optimal case stock levels for fresh products and prepared foods requires accurate data. Getting that data in realtime enables retailers to make better informed decisions about production that have a positive impact on store profitability. RTTF software pushes production information to multiple subscribing endpoints simultaneously as it happens.



Data-Driven Resource Guidance



Scheduling personnel, such as meat cutters in the backroom, requires data-driven knowledge of peak customer demand times. RTTF provides instant production information to help make resource planning decisions. This data can be stored directly to a database of detailed transaction records.

Reduce Shrink



Make sure your customers can buy what they want, when they want it while preventing excessive production volume to limit overstock and improve shrink reduction. Use RTTF detailed transaction information to create alerts for specific events of compliance and oversight, such as overrides for price changes to assist in loss prevention efforts.

Streamline IT Operations



Eliminate conflicting communications with network scales and reduce network traffic with RTTF. Push real-time information containing only the relevant transaction detail from scales, eliminating the need for external systems to query scales periodically to determine if new information is available.

Monitor Data in Real-Time

Secure and easy-to-use, RTTF helps retailers boost productivity and profitability by offering store-level information as it happens. This data enables retailers to reduce shrink, set loss prevention alerts, plan production and staffing resources, and archive information for data-driven decision-making.

Product Benefits

- Boost profitability by analyzing real-time production, sales and inventory data
- Easily set up alerts for inventory and compliance purposes
- Improve efficiency by reducing network traffic and eliminating conflicting communications

► www.mt.com/retail-rttf

Made to Order

Accurate. Efficient. Flexible.

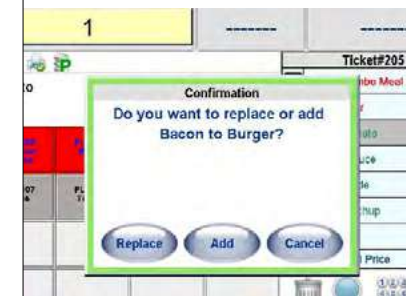
METTLER TOLEDO Fusion scale application with the new Made to Order functionality addresses the changing landscape faced by food retailers today – how to offer a diverse selection of fresh prepared meals without inviting a blizzard of bookkeeping complications.

Simplified Processes

Made to Order eliminates the need for a separate PLU to account for each individual component of a quickservice combo meal. A single ticket – with a single barcode – contains every detail relating to the order, including condiments, toppings, sides and any other customizations by the customer. This shortens the retailer’s service process by one to two steps.



Improved Profitability



Made to Order makes it easy for associates to customize each order and to suggest upsell items to any order, without the need to create a dummy PLU or other workaround. Colorcoded preset keys make it easy to prompt the profit-boosting extras, while the software can track and report every selection.

Enhanced Shopping Experience



The ability to satisfy the demand for fresh meal options at retail grocers is critical to sales growth. A smooth, efficient, accurate process for ordering and fulfillment contributes to a satisfied clientele, appreciative associates and a stronger sales effort.

High Flexibility



Made to Order can be easily incorporated into any UC Evo CT model that runs Fusion 5.1 (or above) software. It can be configured in a variety of ways to take optimal advantage of your existing operational workflow and preferences.

Optimized Tracking and Profitability

Enabling the Made to Order option to your Fusion scale application offers fresh meal sales associates a userfriendly interface to customize orders, transforming your service counter into a Quick Service Restaurant. With the capability to select or deselect condiments, substitute side dishes and offer upgrade items, the advanced software inputs all details for optimized inventory tracking and increased profitability.

Product Benefits

- Eliminates customer confusion by providing consolidated, accurate meal ticketing
- Provides complete tracking information for all meal components with a single barcode
- Enhances opportunities for upselling with on-screen prompts and easy keying
- Simplified yet comprehensive data stream improves sales reporting
- Allows retailers to offer more diverse menu options while ensuring correct pricing

www.mt.com/retail-mto

Take-A-Number Customer Kiosk and Ticket Printer

Take-A-Number (TAN) is an interactive, digital touchscreen device with a ticket printer for queue management. It provides data on wait times, fulfillment times, and offers digital in-store marketing at the point of decision.

Improve Customer Experience

The ultimate achievement to enhance customer satisfaction is reducing wait times. TAN enables retailers to utilize actual in-store data to optimize resource planning and management. Capture wait times, fulfillment times and traffic patterns to enhance the customer experience.



Simplify IT Processes



One in-store server manages an unlimited number of queues, all under the same software system with the added support of a web service interface – simplifying IT processes. TAN provides warnings to operators when wait times and/or queue lengths become too long.

Boost Profitability



The digital screen of TAN, located prominently at the service counter, captures attention while customers are waiting in line. It provides an excellent opportunity to increase sales through digital signage promotions. Content management is simple, and retailers can enhance promotions for weekly specials, overstock items and more.

Enhance In-Store Applications



Use the ticket kiosk for more than queue management. TAN can support many customer-facing applications, including a customer information station, frequent shopper interaction, remote self-checkout, a self-ordering station and more. TAN can also leverage other customer-facing web-based applications.

Optimized Tracking and Profitability

The sleek design of the Take-a-Number device takes up very little counter space. One in-store server (optionally this device itself) can receive the data from an unlimited number of TAN devices, all managed under the same software.

Product Benefits

- Increases customer satisfaction – analyze customer wait times and queue lengths
- Supports resource planning – schedule staff based on peak customer traffic patterns
- Enhances in-store marketing – utilize customer-facing screen for in-store promotions

www.mt.com/retail-tan

Service Solutions

Food Retail Partner

METTLER TOLEDO Service knows what fulfilling your specific business requirements depends on. Take advantage of the market leader's expertise and experience, and ensure optimal availability and maximum performance of your devices with our services.

METTLER TOLEDO installation services ensure that your new devices are ready for use on time and generate excellent productivity, quality, and performance from day one. The function of all your devices is covered by the METTLER TOLEDO warranty for the first year. Reasons to choose the Extended Care package include:

- Fast service
- Higher availability of your devices
- Better performance
- More savings

Extended Care includes all travel, labor, and spare part costs for the first 24 months after installation of the device. You also receive priority access to our technical hotline.

Important Services at a Glance

We offer a wide range of services for your weighing technology – customized to your requirements.

Extended Warranty



- Extended Care
- Preventive maintenance
- Technical hotline support

Service Care Contracts



- BasicCare
- StandardCare
- ComprehensiveCare
- SoftwareCare

Calibration and Certification



- Compliant commissioning and calibration
- Timely compliance with all calibration dates

Preventive Maintenance

Ensure Precision and Reliability

The METTLER TOLEDO Care Packages ensure device availability and top performance for a fixed price. You receive preferential access to our extensive expertise and decide on a complete solution for your hardware and software maintenance – with complete cost control and certainty.



	BasicCare	StandardCare	ComprehensiveCare
Preventive Maintenance			
• Inspection and cleaning of all mechanical components	•	•	•
• Inspection and testing of all electronic components	•	•	•
• Inspection for wear and tear	•	•	•
Check for correct functioning of the device	•	•	•
Preferred treatment in service matters	•	•	•
Discount on labor costs for repairs	•	•	•
Hotline access for technical support		•	•
Covers labor costs for repairs in case of device malfunction		•	•
Spare parts (not including wear parts)			•
Calibration and Check	Takes place in accordance with the applicable local regulations and provisions		

Find more information at:
www.mt.com/retail-service

Retail Expertise Library – Knowledge Portal

A comprehensive, one-stop resource portal for catalogs, brochures, datasheets, operating instructions, white papers, guides, manuals, case studies, magazines, User Com, webinars, videos, installation descriptions, certifications, and much more. Check it out to see for yourself!



► www.mt.com/retail-library

www.mt.com/retail

For more information

METTLER TOLEDO Group

Retail Division

Local contact: www.mt.com/contacts

Subject to technical changes

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